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DR. KANAILAL BHATTACHARYYA COLLEGE

(Affiliated to the University of Calcutta)

RE-ACCREDITED WITH 'B' GRADE BY NAAC (Thrice)

DHARMATALA, RAMRAJATALA, SANTRAGACHI, HOWRAH-711 104

Ref. No.

Date :

ACTION TAKEN REPORT

On Student's Feedback

2017-2022

The IQAC of Dr. Kanailal Bhattacharyya College has given serious consideration to the Feedback System in pursuance of continuous improvement of quality of teaching-learning in the Institution. Till 2019-2020 only hard copies of questionnaire were distributed to students and responses were collected. Online Feedback System was introduced in 2020-21 session after pandemic. In 2021-22, responses were collected again using printed questionnaire. The information generated through this system has been used as roadmap to address major issues raised by students. The following table summarises the efforts.

ISSUES RAISED IN FEEDBACK	ACTION TAKEN
1. Students requested for introduction of new subjects in UG level.	a) Resolved that PG course in Geography and Bengali subjects be opened and UG General and later Honours courses to be opened in Psychology, Sociology, Journalism & Mass communication, chemistry along with Food & Nutrition. (Excerpts from Governing body Meeting: Resolution No. 5. Dated 02/05/2017). b) Resolved that authenticated building plan for hosting additional laboratory space for introducing chemistry with objective of strengthening of bio-science discipline be submitted to UGC. (Excerpts from GB Meeting: Resolution No. 1/14-GB13 dated 08/09/2021)
2. A significant number of students demanded better toilet facility in college campus.	a) Resolved that number of admissible toilets be constructed from V.U. fund. Necessary building plan be prepared by recognized LBS for this purpose. (Excerpts from Governing body Meeting: Resolution No. 3/6. Dated 29/09/2017). b) Resolved that toilets in campus for students and paving of access to classrooms in library building to avoid water logging be constructed with immediate effect and for these purpose estimate vetted by Howrah Municipal Corporation amounting Rs. 4,74,237/- is being approved (Excerpts from Governing body Meeting: Resolution No. 6/1/4. Dated 17/03/2018).
3. Students requested a separate Girls' Common Room in the campus.	a) Resolved that Allied to agenda No. 2, unutilized room for vocational courses will be used as Girls common room with arrangements new chairs, tables, wash basin with mirror, exhaust fan and almirah. (Excerpts from Finance Committee: Resolution No. 3/dated 16/01/2018). b) Resolved that the Girls common room be arranged in science block with substitute provision for NSOU study centre. (Excerpts from Finance Committee: Resolution No. KBC FC/7 -R11 dated 08/09/2021).

4, A significant number of Students demanded more books and a better infrastructure facility in Central Library.	<p>a) Resolved that Rs. 15000/- would be allocated to each department for purchase of books whereas for science departments allocation of fund for purchase of equipment would be administered based on requisition and priority. (Excerpts from Finance Committee: Resolution No. 6/5 dated 25/08/2020).</p> <p>b) Ratified the purchase of two desktops from WEBEL for strengthening the student browsing centre in library. (Excerpts from Finance Committee: Resolution No. KBC FC 8-R3 dated 28/12/2021).</p> <p>c) Ratified the proposal for the spatial expansion of college library in concurrence with the recommendation from library management committee...in order to fulfill the stipulated requirement as mentioned by the inspection team from West Bengal Higher Education Council. (Excerpts from Finance Committee: Resolution No. KBC FC 8-R8 dated 28/12/2021).</p> <p>e) Resolved that Rs. 15,000/- is being approved for each department for purchase of books. (Excerpts from Finance Committee: Resolution No. KBC FC 8-R 10/3 dated 28/12/2021).</p>
5. Students raised concern about the infrastructure of college canteen and demanded improvement.	<p>a) Ratification of the proposal of Repairing of ceiling above the college canteen to block the seepage as approved by Internal Building Committee after taking estimate from the concerned agency. (Excerpts from Finance committee meeting: Resolution No 5/3 dated 16/09/2019).</p>
6. Students expressed their concern about the drinking water facility in the canteen.	<p>a) Ratification of the proposal to install water purifier machine in the college canteen. (Excerpts from Finance committee meeting: Resolution No 5/3 dated 16/09/2019).</p>
7. Students requested a functional gymnasium cum physical activity center in Campus.	<p>a) Approved the reinstallation of Gym equipment to start College gymnasium and provision of a female experienced supervisor cum trainer for Girl students. (Excerpts from Finance Committee: Resolution No. 6/8 dated 25/08/2020).</p>
8. Students expressed concerns over poor internet facility for them in college campus.	<p>a) In order to provide wi-fi facility to students (in order to abide by the observation of NAAC peer team), limited access to this facility has been recommended in view of escalating cost. Resolve that initially Library, Boys common room, Girls common room, Science block, Smart class room and virtual class room would be connected with wi-fi facility. (Excerpts from Finance Committee: Resolution No. 6/4 dated 25/08/2020).</p>
9. Students demanded a reduction of course fee during covid-19 pandemic.	<p>a) Resolved that under COVID-19 pandemic situation, admission fees for students would be reduced with remaining development fees at Rs. 150/- and computer training fees for students at 200/- for this academic session only. Further resolved that student during their admission to semester III and semester V within this academic session would also avail identical benefit. (Excerpts from Finance Committee: Resolution No. 6/3 dated 25/08/2020)</p>
10. Students requested collateral online and offline classes after pandemic.	<p>a) Resolved that college master routine for academic session, 2021-22, comprised of collateral offline and online classes with proceeding ratification buy HOD committee and Academic-Sub Committee, is being approved and ratified. (Excerpts from GB Meeting: Resolution No. 1/4B-GB13 dated 08/09/2021)</p>
10. Students demanded introduction of more skill enhancement courses alongside regular courses.	<p>a) Resolved that MOU with Ramkrishna Mission and Peerless Skill Academy to pursue career counselling courses for the academic session 2021-22, stands ratified to raise professionally equipped manpower towards self-reliance.</p>

	<p>(Excerpts from GB Meeting: Resolution No. 1/12-GB13 dated 08/09/2021)</p> <p>a) Resolved that College will take necessary action towards introduction of 'MY ENGLISH' program by British Council from current academic session. (Excerpts from Governing Body meeting: Resolution no: 3/14, dated 28/12/21 ratifying the resolution adopted in IQAC meeting dated 07/12/2021.)</p>
11. Extension of computer lab in 1 st floor of science building for commerce	<p>a) ratified the proposal for extension of room hosting computers in the 1st floor of science building to accommodate designated number of commerce students for curricular IT classes for which tender process have to be initiated, (Resolution No. KBC FC 8-R7 dated 28/12/2021).</p>

Authenticated


(Dr. Kaustubh Lahiri)

Principal
Dr. Kanailal Bhattacharyya College